

HIGHLAND TOWNSHIP PUBLIC LIBRARY NOTICE OF POSITION OPENING

Library clerk to provide circulation desk services to library users of all ages; assist with collection maintenance

Position:

Library Circulation Part time, regular schedule of 20 hours per week: including one evening and alternating

Fridays/Saturdays Clerk

Salary: Starting wage \$10.12 per hour, scale up to \$12.80 per hour. Pro-rated vacation/sick

time, holidays after one year

Job Goal: Provide excellent customer service while assisting patrons at the circulation desk;

> provide support services for smooth functioning of the library in adherence with library policy and practice; promote the library through positive and effective

public relations

Primary Job Duties: Provide excellent customer service to the public in person and over the phone

Circulate (check out, renew, check in) library materials, using a computerized system Provide general information to all library users, promote library services and programs

Handle cash transactions for overdue fines, photocopying, faxing and other fees

Library patron record and privacy management, incl. overdues notification and collection Maintenance of records in bibliographic databases and processing of library materials Assist with a variety of tasks including materials processing, holds shelf maintenance, periodicals check-in, answering telephone and routing calls, reshelving library

materials, retrieve/sort mail and deliveries

Other related duties as assigned

Job Requirements: High school graduate or equivalent

Able to provide pleasant, helpful, accurate public service to Library patrons of all ages

Able to communicate clearly & work well with others as a cooperative team member

Accuracy and attention to detail

Able to use computers and related technology efficiently

Able to follow directions, make sound decisions and exercise good judgment

Able to operate a standard cash register and other office equipment (computer, phone,

copier, fax)

Respect for patron confidentiality essential as dictated by the Library Privacy Act

Flexibility in schedule a plus and library experience preferred

To perform the essential job functions: lifting, carrying or pushing light to moderately

heavy objects; ability to reach, stoop or bend to retrieve materials; walking, sitting

or standing for extended periods of time

jude halloran, Director Apply To:

Submit resume to: Highland Township Public Library

> 444 Beach Farm Circle Highland, MI 48356

Application Deadline: Apply by 5 p.m., March 9, 2018 for first consideration.

Highland Township Public Library is a member of The Library Network and a shared automated library system. We are located ten miles east of the US-23 Hartland exit, twenty-five miles west of Pontiac, on the north side of M-59, east of Milford Road. The Highland Library is an equal opportunity employer. For further information please call 248-887-2218.